

## General Computer Navigation & Skills

Begley Learning Commons/Learning Center: 1<sup>st</sup> Floor

Visit the tutors/staff below if you need help with:

\*Navigating Brightspace/SCCC website   \*Saving/attaching a document/file   \*Formatting a paper/assignment

### Located in the Liberal Arts & Social Science Zone:

#### Matthew, (he/him):

Tues & Thurs, 2:00pm – 4:00pm

#### Lakota, (he/him):

Mon, 8:30am – 3:30pm  
Tues, 10:00am – 4:00pm  
Thurs, 10:00am – 4:00pm

#### Bryan, (he/him):

Mon & Wed, 2:30pm – 4:00pm  
Tues & Thurs, 1:00pm – 4:00pm  
Fri, 11:00am – 3:00pm

### Located in the Accounting, Business, CIS Zone:

#### Lucas, (he/him):

Tues & Thurs, 9am – 11:30am & 2pm – 4:30pm  
Wed, 9am – 2:00pm

#### Dave, (he/him):

Mon - Thurs, 4:30pm – 7:00pm

### Located in the ASL/Language/Culinary Zone:

#### Dan, (he/him):

Mon & Wed, 2:30pm – 4:00pm  
Tues, 8:30am – 9:45am

#### Hailey, (she/her):

Mon & Wed, 8:30am – 11:30am  
Tues & Thurs, 10:30am – 11:30am  
Fri, 11:00am – 3:00pm

### Located in the Math Zone:

#### Tracy, (she/her):

Mon, 4:00pm – 5:30pm  
Tues, 3:30pm – 6:30pm  
Wed, 8:30am – 11:30am  
Fri, 8:30am – 12:00pm  
Sat, 10:00am – 2:00pm

#### Joe, (he/him):

Mon, Wed, Thurs, 3:30pm – 6:30pm  
Sat, 10am – 2pm

### Located in the Science Zone:

#### Hannah, (she/her):

Mon, 10:00am – 4:00pm  
Tues & Thurs, 9am – 4:30pm

#### Victor, (he/him):

Tues, Wed, Thurs, 10:00am – 3:00pm

**\*Please Note:** Computer Navigation & Skills Tutors are not intended to assist with Computer Science courses; *if you need high-level computer support, please view the Accounting, Business, CIS Tutor Schedule.*

- If you have questions regarding your **student log-in/username/password issues**, please visit/contact the IT Helpdesk
- If you have questions regarding **course registration, Degree works, etc.**, please contact the Success Center or Academic Advisement/Student Services

The  
Learning  
Center



at SUNY  
Schenectady

View a full list of computer  
resources & support!



## Questions?

### For Technology/Connection Issues

IT Helpdesk  
518-381-1487  
[ithelpdesk@sunysccc.edu](mailto:ithelpdesk@sunysccc.edu)

### For Student Support Questions

Student Success Center (221 I)  
518-381-1434  
[studentsuccess@sunysccc.edu](mailto:studentsuccess@sunysccc.edu)  
or  
Student Services (Elston 222)  
518-381-1277  
[AcademicAdvisement@sunysccc.edu](mailto:AcademicAdvisement@sunysccc.edu)

*Schedule may be subject to change; eff. 2/01/24*